

News Release

For Immediate Release: March 19, 2020

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County announces changes in Standard Operating Procedures (SOPs) for Finance Department

LĪHU'E – The County of Kaua'i announces the following County-related changes in Standard Operating Procedures (SOPs) for the Finance Department in order to provide for the health, safety, and welfare of the people of Kaua'i from the potential spread of the novel coronavirus (COVID-19).

Effective March 19 and until further notice, the County of Kaua'i will be absorbing any and all fees associated with online payments through the Hawaii Information Consortium (HIC).

The County of Kaua'i will be paying all HIC fees and credit card/eCheck charges associated with paying online. This includes motor vehicle registration renewals, real property tax payments, and sewer payments. This will help to reduce foot traffic in the County offices and incentivize citizens to use online services. Please use the following links to make payment:

- SEWER PAYMENTS: www.kauai.gov/sp;
- MOTOR VEHICLE REGISTRATION PAYMENTS:
 https://mvr.ehawaii.gov/renewals/kauai; and
- REAL PROPERTY TAX PAYMENTS: www.kauai.gov/paypropertytax

As an additional reminder, the Safeway kiosks are also free to use for Kaua'i residents.

The County is again absorbing all transaction fees and service charges to renew vehicle registrations via the kiosks in order to discourage visiting the Kapule building

To view a copy of the emergency proclamation, visit the County of Kaua'i's website at www.kauai.gov/KEMA.

For more information and to sign up for daily updates from the State Department of Health relating to current COVID-19 information, visit https://health.hawaii.gov/news/covid-19-updates/ or http://www.kauai.gov/COVID-19.

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